## ddjdurbin@gmail.com

Subject:

FW: IPV V2 Request for Additional Payment - 17601 Captiva Island Lane Claim 19000 - Reply

From: ddjdurbin@gmail.com <ddjdurbin@gmail.com>

Sent: Monday, May 1, 2023 9:24 AM

To: 'Melissa Andrick' <mandrick@asicorp.org>

Cc: 'Doug Malone' < doug.malone@fgclaims.com >; 'Rita Angelini' < rtangel8@yahoo.com >

Subject: RE: IPV V2 Request for Additional Payment - 17601 Captiva Island Lane Claim 19000 - Reply

Good morning, Melissa. I believe I misunderstood what Doug had shared, so I am providing all information for this unit:

&#61623 Elias Brothers contract signed December for 20 units that could not find a contractor – see attached. Due to delays, this is now down to 5 units, with only partial work for others.

&#61623 Invoices for 17601 Captiva Island Lane attached (work for that unit is completed).

&#61623 17601 kitchen cabinet damage was discovered early January 2023 & reported to Doug then; he advised to wait and include with full estimate/invoice.

- o Unit did have some flood water intrusion Servpro advised cabinets wood & OK (did not remove).
- o Early January damages were discovered (frame of cabinet was particle board, with wood fronts).
- o Elias removed cabinets & replaced (their Xactimate should have been remove & install no reset).

&#61623 Association did ask Elias to remove owner upgrade and noncovered items from their Xactimate (ie. noncovered like air scrubbers, owner paid upper cabinets, etc.); we agree it appears some were missed & are not covered.

&#61623 It appears there is error with the sliders – they decided they could remove/reinstall (versus replace).

I also attached the invoice for the work Elias did at the attached building unit - 17603 Captiva (phase 1 work that they completed; owner). 17603 owner is completing remaining work on their own; they already paid for repipe & new water heater separately.

We are happy to utilize the process you indicate below for requests for additional payment moving forward. We do not anticipate all units will require one, but due to some Fort Myers contractor and material pricing, we expect some will.

Elias Brothers has put completion of the 4 remaining units on hold until your review of this is complete. The owners have been waiting a long time, so if you could possibly assist with the review ASAP for 17601 full/17603 partial that would be greatly appreciated.

I will give you a call later this morning to see if I can provide any additional information or answer any questions.

Best Regards, Deanna Durbin 330-472-2083

From: Melissa Andrick < mandrick@asicorp.org >

Sent: Friday, April 28, 2023 7:27 PM

To: <a href="mailto:ddjdurbin@gmail.com">ddjdurbin@gmail.com</a>

Cc: Doug Malone < doug.malone@fgclaims.com >

Subject: RE: IPV V2 Request for Additional Payment - 17601 Captiva Island Lane Claim 19000

Deanna, I did speak with Doug about setting up a process for supplements.

If a unit owner is requesting a supplement it would be great for them to send an email to <a href="mailto:floodclaims@asicorp.org">floodclaims@asicorp.org</a>. They should include, the claim #, Unit number & their name and attach documents which support their claim for additional payment such as receipts, <a href="mailto:contracts">contracts</a>, photos etc. Quotes or bids are not particularly helpful as quotes tend to have a very fluid value.

I do not recall this specific estimate. After going through it briefly, it appears to be more of a remodel estimate than an estimate specifically for flood repairs.

Replace outlets – water didn't reach outlets

Baseboard replaced is wider than original existing baseboard

For some reason they estimate 2-4 drywall patches in each room in addition to drywall replacement and texture.

Replace ceiling light fixtures/ceiling vents/fans

Bid to remove/reinstall sliding glass doors AND replace them AND clean them

Includes replacement of discarded sinks, replacement of solid surface vanity & countertops

Charging unit owner to detach/reset items when items are already detached, disconnect/connect items already disconnected.

Replacement of faucets above the water line.

Replacement of kitchen cabinets which did not exhibit damage from flood at the time of the inspection but also charge to detach and reset cabinets.

Replacement of door knobs above the water level and cabinet knobs.

Replacement of toilets, toilet seats.

Dehumidifier & air scrubbers in crawlspace.

We are happy to consider additional payment requests, Deana, but this is not a good estimate to represent a supplement because there is too much in it not directly related to flood damage or duplicated actions. It would be a shame for the homeowner to enter into a contract price when there are so many duplications driving up the cost.

Melissa Andrick **Progressive Home**Senior Flood Claim Examiner, Litigation 866-511-0793 ext 5311 mandrick@asicorp.org



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From: ddjdurbin@gmail.com <ddjdurbin@gmail.com>

Sent: Friday, April 28, 2023 2:13 PM

To: 'Melissa Andrick' < mandrick@asicorp.org > Cc: 'Rita Angelini' < rtangel8@yahoo.com >

Subject: FW: IPV V2 Request for Additional Payment - 17601 Captiva Island Lane

Hello Melissa. I am reaching out to inquire about your review of the request for additional payment for 17601 Captiva Island Lane. Doug indicated he had shared Elias Brother's Xactimate of costs with you and that you would be utilizing a spreadsheet to review the requested amounts. Elias Brother's is anxious to receive a reply on this, as it was submitted

March 2 to Doug, and they were hoping for a reply by now. I have copied our new board president, Rita Angelini, on this. If you could please let us know current status that would be greatly appreciated. Thank you for your help with this.

Best Regards,

Deanna Durbin IPV V2 Board Assistant 330-472-2083



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