Renee Stoan

New Head for Shanon

Kland Park

From:

Renee Sloan

Sent:

Friday, March 24, 2023 10:00 AM

To:

JENNIFER BROWN

Cc:

Sharon Everett; Joe DiRienzi Sr.; Joe DiRienzi Jr.

Subject:

RE: 17620 Captiva Island Way

Good morning, Jennifer,

I received your email, thank you for reaching out to us. I have forwarded your request over to Sharon Everett, she would be the person you will need to speak with. I believe Sharon has a few appointments today so it may be the first of next week that she will reach out to you.

Thank you again and Sharon will be in contact with you soon.

Kind regards,

Renee Rae Sloan

4627 Arnold Ave, Suite 201

Naples, FL 34104

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Per Florida Senate Bill 76 - Consumer is responsible for payment of any insurance deductible; It is insurance fraud punishable as a felony of the third degree for a contractor to knowingly or willfully, and with intent to injure, defraud, or deceive, pay, waive, or rebate all or part of an insurance deductible application to payment to the contractor for repairs to a property covered by a property insurance policy; and It is insurance fraud punishable as a felony of the third degree to intentionally file an insurance claim containing false, incomplete, or misleading information.

----Original Message----

From: JENNIFER BROWN < the jbclub@aim.com > Sent: Wednesday, March 22, 2023 10:01 PM

To: Renee Sloan <renee.sloan@elias-brothers.com>

Subject: 17620 Captiva Island Way

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Hi Renee. My name is Jennifer Brown (daughter of owner Janelle Goff). My brother Michael Goff has been forwarding me updates. We all live out of state. I have been asked by the family to do the choosing of all the interior decorating of

the inside. I've been down there to remove the contents that could not be saved. I know there should only be one contact per unit so Michael will still forward me the updates. I'm wondering about when or if I need to come down to choose paint, flooring, cabinets etc or what that process will look like. I know you have your hands full and that's an understatement. I just would like to get some sense if you have a specific place to pick these things out ex: Home Depot or if we need to have these things done and be reimbursed. My mother is 92 and questions us both on the progress. it's exhausting as you can imagine. I appreciate any info or just a rough idea of what this process might look like. Much appreciation, Jennifer Brown 864 704- 7403. Thejbclub@aol. Com Sent from my iPhone