## **Renee Sloan**

From: Rick Roudebush <rrroudebush@gmail.com>

Sent: Monday, February 6, 2023 8:52 AM

To: Joe DiRienzi Sr.

Cc: Renee Sloan; Edward Walendy; Joe DiRienzi Jr.; Roni Elias; Rami Yitzhak; Jennifer Darrow

Subject: Defining Follow-Up with Bi-week Calls and Updated Spreadsheets

Joe Sr., first please let me apologize for the mis-communicatioons with respect to 17643 and drywalling/structural issues. After giving this a lot of thought, talking with Sue about how much she understood what the engineer and everyone told her and looking over the spreadsheet, I came to realize we need to be a little better at understanding what your updates are actually telling our owners. I know you realize owners come to me individually after I send them the updates and have specific questions about their units. For example, I have owners ask me what IP means for their unit when the sheet indicates the unit is IP for plumbing, or electrical. I can tell them the IP meaning, but then it is the natural follow up of 'what does that mean specifically?', or 'what plumbing or electrical work are they specifically repairing'. And as I told you Friday, they all want to know if the work will be covered by insurance. I think there is an easy fix for this happening each time I send a summary or will forward an updated sheet. Before I go though that, I need to take a step back to learn some things from you or Joe Jr. first. I added Joe Jr., because I am sure he can answer these basic questions, so I don't have to take your time. How about we start with your planned phases of reconstruction? What are each and how many phases are there? I am not even sure of what all is in phase I (electrical and plumbing evaluations/repairs and drywall installation?). Can someone outline each and what will be done for each phase?

Next is the higher archery ranking of EBC, specific to IPV Sec. V.2. I think I know, but can you or Joe Jr. outline the ranking? EBC has outlined this before, but it would be better to know for certain. Obviously, it is Roni, Rami and you at the top. I would assume you are the project manager over multiple reconstruction projects besides our section and that Joe Jr. may be the on-site project manager for our community? I think Renee is administrative support, or is she an officer of EBC (i.e. financials)? These are all assumptions on my part. Maybe once we understand this, maybe I can work it out with you to set me up to have a POC for questions and clarifications on the updates and spreadsheets.

I expect Rami and Roni are still planning to set up a call today or more likely tomorrow with Doug to gain further details of what he wants us to do. I still am unsure if you will be initiating drywall installation for 17643 Marco this week, or waiting on the engineer report. Can I please request someone let me know for sure so I can relay to Sue?

I believe what I am asking you is reasonable and will help each of us moving forward. I do not think I am asking for anyone to take too much time to work with us on this and as I said, I believe Joe Jr. could assist me with this, except for maybe the question with 17643 Marco. I am confident he and I can do this with a phone call. I honestly do think starting here and setting up a framework for me to ask basic questions after each update will make things much better for everyone, especially our stressed out owners.

Thank you, Rick